



The National Credit Regulator (NCR) was established as the regulator under the National Credit Act 34 of 2005 (the Act) and is responsible for the regulation of the South African credit industry. It is tasked with carrying out education, research, policy development, registration of industry participants, i.e. credit providers, credit bureaux, alternative dispute resolution agents, payment distribution agents and debt counsellors, investigation of complaints, and enforcement of the Act. The Act requires the NCR to promote the development of an accessible credit market, particularly to address the needs of historically disadvantaged persons, low income persons, and remote, isolated or low density communities. The NCR invites applications from suitable candidates for the following position:

Position: Supervisor: Compliance (Credit Providers)

Paterson Grade: D-Lower

Salary ranges from R405 200 – R769 900 maximum

Requirements:

- The successful candidate must hold a relevant three-year degree in legal, commerce or equivalent qualification.
- A minimum of 3 years relevant working experience in the financial, regulatory or compliance environment, and a minimum of 2 years' experience as team leader.
- Certificate in compliance will be an added advantage.

Duties:

- The successful candidate will be responsible for monitoring compliance with the National Credit Act "NCA" and registration conditions by credit providers and Alternative Dispute Resolution Agents. This will include monitoring and tracking of submission of compulsory statutory returns and reports by credit providers.
- Implement the NCR's strategic objectives and the operational plan for the compliance department
- Provide overall support to the department, leadership and guidance to the team.
- Assist in the development and implementation of policies and procedures.
- Monitoring of compliance framework and ensure the team adheres to internal policies and procedures
- Amongst others, provide support to the manager in the following functions:
 - People and departmental performance management.
 - Budget and risk management.
 - Compilation of all relevant reports for the department.
- Monitoring trends in the credit industry and providing recommendations on interventions to be undertaken by the compliance department.
- Providing continuous support and training to internal and external stakeholders on the Act and related legislation.
- Develop and maintain effective stakeholder relations to contribute to the effective operation of the department and organisation.
- In line with the NCA, ensure that enforcement steps are taken where non-compliance is identified.
- Reviewing compliance risk analysis, as well as quality assurance reviews of reports submitted by Senior Compliance Officers.
- Preparing draft information/data requests as and when required by management.

Knowledge:

- National Credit Act.
- Broad based knowledge of registration laws, rules and regulations.
- Compliance regulatory framework.
- An understanding of the South African credit market.

Skills:

- Supervisory/Management Skills.
- Computer literacy.
- Excellent communication (both verbal and written);
- Administrative skills and the ability to work under pressure.

- Conflict resolution and negotiation skills.
- Strong interpersonal and professional ethics.
- Research, interpretation and presentation skills.

Closing Date: 02 October 2025

The National Credit Regulator is an equal opportunity organisation which offers competitive market related packages. Suitable persons should send a detailed CV quoting the relevant reference number to: EST-Recruitment@ncr.org.za

Correspondence will only be entered into with short listed candidates. The National Credit Regulator reserves the right not to make an appointment.



Ref: SCP/10/25